



# CODE OF ETHICS

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## WE PLEDGE TO:

- To treat you with respect and courtesy.
- To perform a thorough Transcheck 21 Plus<sup>®</sup> Service and/or 21 Point Courtesy Check before recommending repairs.
- To perform only authorized repairs.
- To honor the price quoted.
- To return your transmission to its original condition if no internal problem is found.
- To resolve concerns promptly and courteously.
- To develop a long standing positive relationship with our community.